# VISWABHARATHI MEDICAL COLLEGE

# R.T.NAGAR, NEAR PENCHIKALAPADU, KURNOOL

# **CITIZEN'S CHARTER**

# **LOCATION & CONTACT:**

Viswabharathi Medical College & General Hospital

R.T.Nagar, Near Penchikalapadu, Kurnool, A.P

Phone: 08518-283898, 283889

Fax: 08518-283888

Email: vmcknl@gmail.com

Visit us at : vmcknl.in

#### **MISSION:**

Dear Citizens,

The institute's mission is to provide outstanding affordable medical care in a patient friendly environment and in a spirit of compassion, regardless of race, caste, religion etc. VBMC is a non profit organization dedicated to establishing a center of excellence in health care and improving the well-being of the community through quality programmes of preventive medicine, medical education and research

### **OPD Timings:**

• General OPD on Monday to Saturday: 09:00 AM to 04:00 PM

# **Diagnostic Services:**

- Laboratory Timings, Sample Collections: Round-the-Clock
- Radiology: Round-the-Clock

#### LABORATORY SERVICES

- Pathology
  - Histopathology
  - Cytopathology
- Haematology
- Microbiology
  - Bacteriology including Anaerobic
  - Serology
  - Virology
  - Parasitology
  - Mycology
  - Tuberculosis
  - Immunology
- Biochemistry

#### **BLOOD BANK**

- Open for 24 hours
- A licensed blood bank is available in the hospital to cater to the requirements of the patients
- All blood is tested for HIV, HBV and HCV, VDRL, In addition.

#### SPECIAL DEPARTMENTS

- General Medicine
- TB & Respiratory Diseases
- Dermatology, Venerology & Leprosy
- Psychiatry
- General Surgery

- Obstetrics & Gynaecology
- Paediatrics
- Orthopaedics
- Ophthalmology
- ENT
- Dentistry
- Anaesthesiology
- Radiology

# **CASUALTY AND EMERGENCY SERVICES:**

- The casualty functions round the clock all days.
- Casualty Medical officer and resident Doctors are available 24 hrs all days.
- Duty Doctors are available on call round the clock in all specialties.

#### **FACILITIES:**

This hospital has the facility of Aarogyasri for all departments

#### **PHARMACY**

The clinical pharmacy department is providing 24 hrs services to the patients.

# **GENERAL INSTRUCTIONS**

# No Smoking:

VBMC is a "No smoking zone". Patients and their attendants are strictly prohibited from smoking in the hospital premises.

#### • Silence:

# • Parking:

Please ensure that vehicles are not parked in" No parking area" and they do not hinder emergency cases from immediate and quick access to the emergency department.